

WE CLAIM:

1. A method performed by a wrapper for enabling a web application to communicate with a call server system, comprising:
 - providing a communication channel between the web application and the call server system; and
 - translating data transferred between the web application and the call server system.
2. The method of claim 1, wherein the step of translating data comprises:
 - translating a call control command.
3. The method of claim 2, wherein the step of translating a call control command includes:
 - translating a conference call control command.
4. The method of claim 1, wherein the step of translating data includes:
 - translating a service control command.
5. The method of claim 1, wherein the step of translating data includes:
 - converting web application data to a call server system format.
6. The method of claim 1, wherein the step of translating data includes:

converting call server data to a web application format.

7. A wrapper apparatus for enabling a web application to communicate with a call server system comprising:

means for providing a communication channel between the web application and the call server system; and

means for translating data transferred between the web application and the call server system.

8. The apparatus of claim 7, wherein the means for translating data further comprises:

means for translating a call control command.

9. The apparatus of claim 8, wherein the means for translating a call control command further comprises:

means for translating a conference call control command.

10. The apparatus of claim 7, wherein the means for translating data further comprises:

means for translating a service control command.

11. The apparatus of claim 7, wherein the means for translating data further comprises:

means for converting web application data to a call server system format.

12. The apparatus of claim 7, wherein the means for translating data further comprises:

means for converting call server data to a web application format.

13. A computer program product comprising:

a computer usable medium having computer readable code embodied therein for enabling a web application to communicate with a call server system including:

computer readable code for causing a computer to provide a communication channel between the web application and the call server system; and
computer readable code for causing a computer to translate data transferred between the web application and the call server system.

14. The computer program product of claim 13, wherein the computer readable code for causing a computer to translate data transferred between the web application and the call server system further comprises:

computer readable code for causing a computer to translate a call control command.

15. The computer program product of claim 14, wherein the computer readable code for causing a computer to translate data transferred between the web application and the call server system further comprises:

computer readable code for causing a computer to translate a conference call control command.

16. The computer program product of claim 13, wherein the computer readable code for causing a computer to translate data transferred between the web application and the call server system further comprises:

computer readable code for causing a computer to translate a service control command.

17. The computer program product of claim 13, wherein the computer readable code for causing a computer to translate data transferred between the web application and the call server system further comprises:

computer readable code for causing a computer to convert web application data to a call server system format.

18. The computer program product of claim 13, wherein the computer readable code for causing a computer to translate data transferred between the web application and the call server system further comprises:

computer readable code for causing a computer to convert call server data to a web application format.

19. A wrapper apparatus for enabling a web application to communicate with a call server system comprising:

a digital computer containing a communications circuit for providing a communication channel between the web application and the call server system; and a circuit for translating data transferred between the web application and the call server system.

20. The apparatus of claim 19, wherein the circuit for translating data further comprises:

a circuit for translating a call control command.

21. The apparatus of claim 20, wherein the circuit for translating a call control command further comprises:

a circuit for translating a conference call control command.

22. The apparatus of claim 19, wherein the circuit for translating data further comprises:

a circuit for translating a service control command.

23. The apparatus of claim 19, wherein the circuit for translating data further comprises:

a circuit for converting web application data to a call server system format.

24. The apparatus of claim 19, wherein the circuit for translating data further comprises:

a circuit for converting call server data to a web application format.

25. A system for web-based control of call server functions comprising:
 - a call server system;
 - a web application;
 - a user interface for directing the web application; and
 - a wrapper for providing a communication channel between the web application and the call server system and for translating data transferred between the web application and the call server system.
26. The system of claim 25, further comprising:
 - a web server for providing the web application to the user interface.
27. The system of claim 26, wherein the web application comprises:
 - an interactive web page from the web server.
28. The system of claim 26, wherein the web server comprises:
 - the wrapper.
29. The system of claim 25, wherein the user interface comprises:
 - a personal computer with a web browser.

30. The system of claim 25, wherein the call server system comprises:
a call server.

31. The system of claim 30, wherein the call server system further comprises:
the wrapper.

32. The system of claim 30, wherein the call server system further comprises:
a computer telephony interface for communicating with the call server.

33. The system of claim 32, wherein the call server system further comprises:
a computer telephony interface server comprising:
the computer telephony interface.

34. The system of claim 33, wherein the computer telephony interface server
comprises:
the wrapper.